



Greenway-Chaplin Community Centre Annual Report

2017

**Presented at the
Annual General Meeting
May 30, 2018**

Greenway-Chaplin Community Centre Annual General Meeting

Agenda

Welcome and Open Remarks

Confirmation Act

“that all acts, contracts, proceedings, appointments, elections and payments enacted, made, done and taken by the Directors and Officers of the Corporation since the AGM as the same set out, or referred to in the minutes of the Board of Directors and the general membership, be one and the same approved, sanctioned and confirmed”

Adoption of Last Year AGM Minutes

Board of Directors Report

Executive Directors Report

Financial Report

Program Report

Volunteer Report

Board Member Appointments

Closing Remarks and Acknowledgments

2017 Board of Directors

Active:

Tracey Dodds
Martin Snead
Jennifer Sutton
Tanya Costello

Resigned:

John Kain

2017 Staff & Contributors

Executive DirectorMichelle Henderson/Emily Jaarsma
Recreation Coordinator.....Victoria Kerekesch
Volunteer Coordinator.....Emily Jaarsma
Recreation Supervisor.....Joey Sinclair
Community Recreation Worker.....Katie Casucci/Kelsey Orban

Family Outreach Worker (House of Friendship).....Patti Mick
Early Years Childcare Facilitator (Cambridge Early Years).....Sheila Stark
Personal/Family Counselor
(Family Counselling Centre of Cambridge & North Dumfries).....Grace Brown

VISION

Building Community with You!

MISSION

Greenway-Chaplin Community Centre connects community residents by offering neighbours and friends the opportunity to thrive by providing recreational, educational, supportive programs and volunteer opportunities.

VALUES

The Greenway-Chaplin Community Centre holds to following values as core to who we are and how conduct ourselves as an organization.

Community

Respect

Inclusive

Fun

Responsive

Message from the Chair

In 2017 has seen us say goodbye to Michelle Henderson, our Executive Director. Michelle worked hard over 5 plus years to build community here at Greenway through recreation programs, special events and volunteers. We wish her well in her role of ED with the Shelldale Community Centre in Guelph. We also say goodbye to John Kain who volunteered as a member of our board of directors. We wish him well with his other commitments and hope to see him back one day soon.

With our goodbye's we say Hello. On behalf of the board of directors, we welcome Emily Jaarsma. Emily was the Volunteer Coordinator at GCCC for the past 3 years and accepted the role as our new Executive Director this past December. She has a great rapport with staff and extensive knowledge of existing programs and partners. We are looking forward to supporting Emily and staff in a smooth transition.

Greenway-Chaplin Community Centre continues to see growth and with the strong support from our funders. Lyle S Hallman Foundation selected our agency to facilitate a pilot project in 2017-2018 called the Neighbourhood Action Grant where neighbours apply for funds to support a one-time project or training opportunity. We look forward to our neighbours idea's and creations!

Our Community Special Events continue to draw neighbours together. The Cambridge & North Dumfries Foundation supported us with a special Canada 150 Grant to provide a Neighbourhood Day Event held on Sat June 3. We closed Rouse Ave beside the community centre to welcome over 300 individuals for a carnival style block party and bbq. It included a dunk tank, inflatable basketball and other games, music and a Canada Day Home Decorating Contest with a Canada Flag gift for every family. We held our 3rd Annual Winter Celebration in December and it was a huge success according to the smiles of the 100+ individuals who attended.

Greenway Chaplin was honored to receive a grant from Lyle S Hallman Foundation to provide more recreation space, including a small playground and half-court basketball space. Our past ED worked diligently with the Region of Waterloo Housing and investigated all the options that were possible in the space across the street from 116 Rouse Ave. We look forward to the next steps of development in 2018. We continue to be supportive of finding more usable space and we our looking forward to working with staff and our partners to accomplish this in 2018.

Tracey Dodds,
Board Chair

Executive Directors Report

2017 was another wonderful year of growth and change for us at Greenway-Chaplin Community Centre (GCCC). We said goodbye to our Executive Director Michelle Henderson in November. Michelle connected with GCCC as a student who was then hired as a Recreation Supervisor and she grew our Summer Camp and Recreation Programs over the years before taking on a new role as the Executive Director. We said goodbye to our Program Coordinator Victoria Kerekesch who over the past 2 years worked diligently to ready GCCC for the HIGH FIVE accreditation process.

Support from our funders has been integral to the growth and impact we have seen in 2017. Thank you to the United Way Waterloo Region Communities, the City of Cambridge, the Government of Ontario and Canada for their on-going support to enable us to provide recreational, volunteering and community development programs and services to our community.

The Lyle S. Hallman Foundation selected GCCC as the Cambridge pilot site for a Neighbourhood Action Grant in 2018 to support neighbours to apply for funds to support their initiatives and projects. GCCC also received funds for a Capital Build Project which will be used to install a new portable, half-court basketball court, and a new playground directly in the Greenway-Chaplin neighbourhood. This project will create more space for future programming, and community events for this neighbourhood. We excitedly anticipate the advent of these new projects in 2018!

This year GCCC planned and hosted the 3rd annual Winter Celebration in at the Newfoundland Club. The event provides a holiday meal, activities and gifts given by Santa to 140 participants.

All of this new investment, change and funding opportunities places ever changing expectations on our staff and volunteers who day in, day out rise to the occasion. From the Board of Directors working together to hire a new Executive Director, to the team of staff and volunteers who pulled together to implement new and existing programs and community events we would not have been able to service this community and its members without all of your hard work and dedication. You tirelessly promote our values of inclusivity, respect and responsiveness to the community while maintaining our mission and vision in order to create impact and change. I eagerly await 2018 as we, as a community, continue to grow and support one another each step of the way. I thank you.

I am honoured to build community with the amazing staff, volunteers and community members within this neighbourhood. Thank you for daily helping me to grow and learn each day!

Emily Jaarsma
Executive Director

Community Outreach Programs

Community Capacity Building Groups

In partnership with Family & Children's Services, Waterloo Region, Greenway was able to offer "Incredible Kids (I-Kids)" Programs in 2017 – winter, spring & fall with **20 participants**. This program offers children 6 to 9 years of age the chance to discover how to

- Work together
- Listen to each other
- Solve problems
- See & understand/manage their feelings
- Feel good about themselves
- Make & keep friends
- Have FUN

Kelsey Orban, Program Coordinator



Family Outreach Program (House of Friendship)

The Family Outreach Program at Greenway-Chaplin CC supported 150 families in 2017 with Employment/Education, Recreation, Food, Clothing, Shelter, Childcare and Children's Needs, Counselling and Transportation.

Leah Reesor-Keller
Manager, Family Outreach Program

Programs 2017

The 2017 programs have continued to soar to new heights with registration numbers and program visits. Participant visits in all registered programs reached 5451 visits and all drop in recreation programs reached 1879 visits. With returning favourites and new program additions, 2017 was a very successful year for programs.

2017 Programs

Glam Girls
Kidsport
Kinderplay
Hip-Hop/Jazz Dance
Lyrical Dance
My First Dance Class
Boys Club

Curious Kids
Afterschool Program
March Break Camp
Parent take a Break
Family Play Time
Pre-teen Drop In
Youth Drop In

Wilderness Explorers
Mini Chefs
Soccer
Incredible Kids
Kid Skills
PA Day Camp



Returning Favourites

Programs such as Glam Girls, Curious Kids, Soccer, Kidsport, Hip-Hop/Jazz Dance, Mini Chefs, and March Break Camp have all continued with high registrations and returning participants. The spring and fall sessions had the majority of registered programs at their program capacity. As we continue to meet and reach capacity of our registered programs, we hope to offer more of these program favourites in different locations and introduce even more new program options.

New Program Additions

In 2017 we introduced Friday evening programs. In our spring session we ran our first ever Wilderness Explorer program where participants learned survival basics like orienteering, shelter building, fire building, and many more adventures. The programs conclusion was a camping night at Fiddlesticks Community Centre grounds.



Wilderness Explorers alternates with our brand new Kidskills program, which ran for the first time in our fall session. Created as a response to parent requests, we introduced a program that focuses on life skills such as gardening, money management, problem solving, teamwork, and more. The program teaches valuable life skills in a fun and interactive way.

A returning favourite, Glam Girls, had a new addition in 2017. We introduced an additional night of programs. Glam Girls is now hosted at 930 Elgin Street, on Tuesday nights, in addition to Monday nights at Greenway Chaplin. With a spring and fall session running, we reached 44 visits. As awareness of the program grows, we hope registration and visits increase in the following year.

2017 also marks the first year that we offer PA Day Camps. With various themes such as animal adventures and scientists and engineers, we have successfully ran three PA Day Camps in the 2017 school year and registration continues to rise going into the second half of the school year.

PA DAY



Pre-teen and Youth Drop In

In 2017 a new Drop In location and night were introduced. We are now offering both Pre-teen and Teen Drop In at 930 Elgin Street. With a new location, we are able to make Drop In more accessible to the youth in our community. We reached 144 visits in our first year and hope to steadily increase those numbers in the year to come.

Teen Drop In at Greenway Chaplin attendance saw a dramatic increase over the span of 2017. Attendance was consistent at 2 participants in the early months of the year. By year end, we averaged 12 participants

per session. This increase in numbers is in part to new programming introduced such as outdoor games and activities, and our new virtual reality system.

Afterschool program

2017 hosted another exciting and successful year of the Ministry of Culture, Tourism and Sport's Afterschool Program. Large changes were introduced when the age range for program participants shifted to Grades 1-6. With these new changes brought on by the Child Care and Early Years Act, we said goodbye to our JK and SK participants and were able to welcome new participants off the waitlist bringing our attendance up to 26. The program played exciting games incorporating personal wellness, health and physical activities to get their hearts pumping. The Afterschool Program has been so successful this year that we have a waiting list of 16 and are hoping to have open spots for new participants next school year.



C.O.P.S Program



This year we took part in our second year of a 2 year program in partnership with the Waterloo Regional Police. The C.O.P.S. program pairs an at-risk youth in the community with a mentor from a police or emergency services background. This mentor touches base with the participants on a weekly basis and attends trips with them throughout the summer and year. Trips included horseback riding, movie day, winter tubing, Skyzone trampoline

night, and a backyard barbecue. The participants will graduate from the program in May as our C.O.P.S Program experience comes to an end.

High Five Accreditation

As of February 5th, 2018 Greenway Chaplin Community Centre is a HIGH FIVE Accredited Organization.

By following the procedures, evaluations and steps to success through HIGH FIVE it will ensure all programs are held to a higher standard of quality with safe, fun and inclusive programming. Greenway Chaplin will continue to follow encompassing policies and procedures to ensure all staff, volunteers and participants are safe and following the best practices. Evaluations on staff and programs will happen every session to ensure all programs are following the standard of quality both Greenway and HIGH FIVE require. We will continue to maintain and strengthen Greenway Chaplin's Commitment to a high level of children's programming and will undergo re-verification in fall 2020.



Respectfully Submitted by... Kelsey Orban

Summer Camp 2017

Summer Camp 2017 was the most successful year of camp yet. Running all 9 weeks of the summer, we had 163 participants with over 2307 participant visits.

We ran three age groups of age 4-7, 8-10, 11-15 at Avenue Road Public School for the first 6 weeks of summer and the last 3 weeks were run outdoors out of the Centre for ages 4-12.

Off-Site Trips

Summer camp went on some amazing trips this year. They included a long, but worth it, trip to the London's East Park Waterpark, Bingeman's, Pinehurst Beach, Rockwood Conservation Area, African Lion Safari and more. It was clear the participants loved the water, enjoying splash-pads and waterparks at all of the trip locations. In 2017 we had our first CNO Collaboration Day, meaning the camps from all across the CNO brought stations and activities to Allison's location where we held a big carnival with a reptile show, bubble show, water games, giant bowling and much more!



Summer Camp Staff

With our largest group of talented summer camp leaders yet, the camp was able to host over 80 participants a week and reached capacity in majority of the weeks during the summer. Greenway Chaplin was able to employ 13 camp staff to make the summer a memorable experience for all participants and volunteers.

Leaders in Training

With funding through the Community Foundation of Cambridge and North Dumfries, we were able to begin our Youth Leadership Development Program. This included training Leaders in Training in the LEAD program in early June with some of our leaders in training for the upcoming summer.

Through this training and funding, we were able to create a better mentorship experience and supervision piece for the L.I.Ts as well as monitor their progress on how to become a summer camp leader.

A handwritten word "lead" in green ink, enclosed in black square brackets. The word is written in a slightly slanted, casual font.

Moving Forward

Looking forward into summer 2018, we are adding an additional location for our Youth Camp (Ages 11-15) at St. Peter Catholic School and are going to continue to promote the youth camp to grow our numbers. The youth camp is going to be geared more towards volunteerism and learning how to be an LIT. This is going to be done by having the camp leaders doing games and activities that will benefit their leadership abilities.

Thank you to the following Funders!

Canada Summer Jobs... for providing funding for 6 students with the camp opportunity.

Ontario Summer Experience Program... for providing funding for 1 student with the camp opportunity.

City of Cambridge... for providing funding for 2 students with the camp opportunity.

Family Outreach Program... who was able to help subsidize camp costs to low-income families in the Community.

The Community Foundation of Cambridge and North Dumfries... for providing the Kids to Camp funds to be able to offer Summer Camp at a subsidized rate. As well as the funds to re-develop our L.I.T program and allow more training and supervision to the leaders of the future within our camps.

Respectfully submitted by... Joey Sinclair

Community Events and Committees

2017 brought another successful year of events, with 13 events running between January and December with over 1306 participant and family visits. Returning favourites to the 2017 calendar were the Bike Rodeo, Spring Clean-up, Summer BBQ and Winter Celebration. Our Halloween Dance hit record breaking numbers with almost 200 children attending.

Neighbourhood Day

On Saturday, June 3rd we hosted our very first Neighbourhood Day. Throughout Cambridge, community organizations hosted Neighbourhood Days coinciding with the celebration of Canada's 150th. Greenway hosted a carnival block party and BBQ. From 1-4, Rouse Avenue from 101- 133 was closed for a fun filled day of games and prizes, water splash zones, a dunk tank, and inflatables. Canada's 150th contests were also hosted leading up to the event such as a home-scaping challenge and a colouring contest. Approximately 300 people attended the event to celebrate our community.



Elgin Street BBQ

With our ongoing relationship with the Max Saltsman Cooperative on Elgin Street, we decided to run another Summer BBQ at their location to help foster relationships with the community and promote the services and programs Greenway has to offer. With a Candyland theme, participants enjoyed cotton candy, sweet treats, and entered their guesses in a candy jar guess. The BBQ was a great way to raise awareness and help families register for fall programs.

Family Fun Trip

For our 2017 Family Fun Trip we went to Canada's Wonderland. At the end of August we all packed into a bus and headed off for our day at Wonderland. Spending almost 10 hours in the park, deserving families had the chance to experience the thrills of rollercoasters and water rides for an experience they may not have otherwise been able to afford. Thank you to Canada's Wonderland and Kunkel Bus Company for giving us the best possible price to enjoy this trip.



Dances

Dances were extremely successful this year; running 4 dances in 2017. The Halloween Dance was our biggest success bringing in 193 participants from grades 2 to 7 and raising a grand total of \$1500.00 for our United Way fundraiser. We also held our Valentine's Day, Summer, and Winter Dances bringing in more and more youth as dances gain popularity. With candy jar guesses, contests, prizes, and tuck; they are a great time had by all.

Winter Celebration

Our 2017 Winter Celebration was another huge success this year. We were able to provide a free turkey dinner to 140 community members and volunteers hosted at the Newfoundland Club. There were plenty of games, activities, and crafts that were fun for all the families that attended. Santa made a special visit and we provided presents to all of the children that attended that were 17 years of age and younger, which was approximately 80 children.



Program Committee

The Program Committee consisted of 7 community members having their say and input into the events and programs of 2017. The Program Committee had a large part in the success of the Family Fun Trip, the Winter Celebration, Neighbourhood Day, and the development of new programming. The Program Committee was instrumental in the creation of Kidskills; recognizing the need for a program to teach youth in our community fundamental life skills in a fun and engaging way. We look forward to the fantastic ideas brought forth in the upcoming 2018 year.

Moving Forward

Looking ahead into 2018, we hope to continue and grow many of our community events such as Neighbourhood Day. With the 2017 success of Neighbourhood Day, we hope to create an annual event that families will look forward to each year. Our 2018 Neighbourhood Day will be a Carnival Block Party, but Greenway Chaplin will also be celebrating our High Five Accreditation with a ribbon ceremony and speeches. In addition, with our ongoing partnership with the Max Saltsman Cooperative on Elgin Street, we hope to bring even more community events such as the Spring Clean Up barbecue to the complex in hopes to reach the community members there.



Thank you to our sponsors

- Freshco
- No Frills
- Zehrs
- Food Basics
- Samko Toy Sale
- United Way
Change the World
Campaign
- The Hub Bicycle
Shop
- Tour de Grande
Cambridge
- Galaxy Cinemas
- Mastermind Toys
- Dunfield Theatre
- Virtuous Catering

Respectably Submitted by... Kelsey Orban

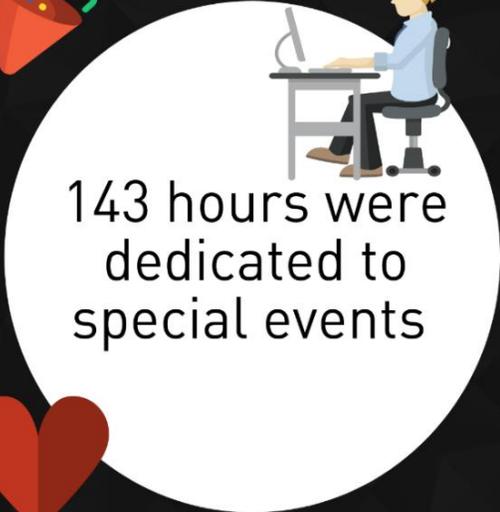


Volunteer Services Report 2017

5,039.5 Total Volunteer Hours!



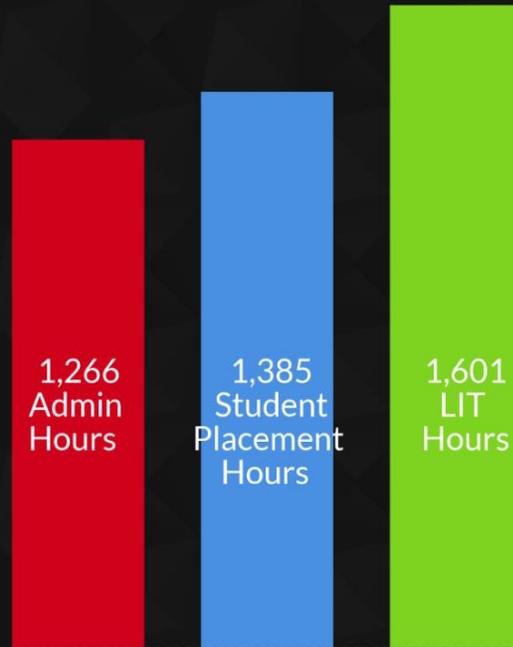
How do our amazing volunteers help out?



143 hours were
dedicated to
special events



Thank you to all of our
supporters for growing our
Volunteer Program!



2017

■ Admin ■ Student Placement ■ LIT



Thank you to Cambridge & North
Dumfries Foundation for supporting
our Youth Leadership
Development Program!

37% of hours
are from
Youth
Volunteers



aliciad@greenwaychaplin.com www.greenwaychaplin.com

Area Schools and Neighbourhood Associations

We are very grateful to all the principals, secretaries, custodians and staff who continue to support us and work with us to make our community a better place for our children.

Avenue Road Public School
Christ the King Separate School
Elgin Street Public School
Galt Collegiate Institute
Islamic School of Cambridge
Manchester Public School
St. Benedict's Secondary School
St. Peter's Separate School

Thank you to our Cambridge Neighbourhood Organization (CNO) partners who graciously support so much of what we do:

Alison Neighbourhood Community Centre
Fiddlesticks Community Centre
Kinbridge Community Association
Langs
Preston Heights Community Group
Hespeler Village Neighbourhood Association
Silver Heights Neighbourhood Association

A special thank you to all staff, volunteers,
Board and Committee Members,
area residents and all of our families and friends who have
generously donated time, resources and continue
to support Greenway-Chaplin Community Centre.

Community Partnerships and Funders

The work we do could not continue without the continued trust and investment of our many funders. We are so grateful for all that you do to invest in this community.

Cambridge & North Dumfries Community Foundation
City of Cambridge
Region of Waterloo
Waterloo Region Housing
The Record– Kids to Camp Fund
United Way of Cambridge & North Dumfries / United Way Waterloo Region Communities
The Lyle S Hallman Foundation
The Ministry of Tourism Culture and Sport
Government of Canada – Canada Summer Jobs
Ontario – Summer Experience Program
Ministry of Children and Youth
Lutherwood

We are extremely grateful for the continuing support and encouragement from our partners, and individuals in this community as well.

Calvary Church
Cambridge BINGO Centre
Cambridge Career Connections
Cambridge Centre
Cambridge Chamber of Commerce
Cambridge Neighbourhood Organizations Network
Cambridge Self-Help Food Bank
Cambridge Times Newspaper
Cambridge Family Early Years Centre
Community Health Department-Waterloo and Cambridge
Family & Children's Services
Family Counseling Centre of Cambridge and North Dumfries
Graham Matthew and Partners
Islamic School of Cambridge
John Howard Society of Waterloo-Wellington
Lutherwood
Social Planning Council of Cambridge & North Dumfries
Stevenson & Hunt
SNAP Cambridge
St. Vincent de Paul Society
Tim Hortons
Volunteer Cambridge & KW Volunteer Action Centre
Waterloo Catholic District School Board
Waterloo Region District School Board
Waterloo Regional Police
YMCA – The Z Behind the Y
YWCA

THANK YOU FOR YOUR CONTINUED SUPPORT!